

Warranty

Geophex, Ltd.'s GEM sensors are covered by a one-year warranty. They are covered against defects in materials and workmanship under normal use during the warranty period.

During the warranty period, Geophex will repair or replace defective parts. Any product deemed to be defective must be returned to Geophex at the address below for repair. Please contact Geophex to discuss the problem before shipping the unit. Geophex reserves the right to determine what constitutes warranty repair.

All parts or products removed under this warranty become property of Geophex. The replacement part or product takes on the warranty status of the removed part or product. Geophex, at its discretion, may elect to replace your product with a comparable product. This is your exclusive remedy for defective products.

Warranty Period

The warranty period for GEM sensors is one (1) year from the date the sensor is shipped from a Geophex office or authorized reseller.

This warranty does not extend to expendable parts. The warranty does not cover products that have been modified without prior approval from Geophex.

Limitation of Liability

Geophex is not liable for any damages caused by the product or the failure of the product to perform, including any lost profits, incidental damages, or consequential damages.

Software and Documentation

Geophex reserves the right to revise or update the software or documentation provided with the sensor without obligation to notify any individual or entity of such revisions or updates. The information in the documentation is provided "as is" without warranty of any kind and is subject to change without notice.

Support

Geophex website, www.geophex.com, provides ample information about the GEM sensors, design and operating principles, survey tips, manuals, and downloadable software. The site also carries many journal articles related to the GEM sensors, which can be viewed or printed. Updates to WinGEM and related software are available for download from the web site.

Please direct all technical questions to Mr. Alex Oren at oren@geophex.com.



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